**Volunteer Opportunities for Diploma Students**

Diploma students are required to complete 30 hours of volunteer work in total.  These 30 hours can be a combination of work inside CRS and outside of York University/Toronto **OR** 30 hours inside CRS or outside of York University/Toronto (the nature of which must be approved by the CRS Education Coordinator).

i) The following types of activities are some of the acceptable volunteer activities within CRS:

* Library work in the CRS Resource Centre
* Student Caucus representation on CRS Committees
* Participation in the organization of conferences

ii) The following types of activities are acceptable volunteer activities outside of CRS:

* Volunteer work with a community organization in Toronto (see the list below)
* Volunteer work with an I/NGO or UN organization outside of Toronto that is concerned with refugees, IDPs or forced migrants(must be approved by the Education Coordinator)

**Volunteer Opportunities with Community Organizations in the Toronto Area**

**Please Note**: These organizations are not affiliated with the Centre for Refugee and Migration Studies. This is by no means an exhaustive list. If you come across a refugee-serving NGO with which you would like to volunteer and it is not on the list, please ask the  Education Coordinator for approval.

It is the student’s responsibility to call the selected organization prior to volunteering.

Volunteer hours must be completed within the time period of the diploma and are not associated with data collection for an MRP, thesis or dissertation.

At the outset, the student will provide CRS with a letter from the organization that details the type of volunteer work in which they are engaging.  At the conclusion of the volunteer work, the student will write 3-5 pages describing the volunteer work that they have completed for the Diploma and they should ask the I/NGO for a signed letter confirming the number of hours worked and their duties.

**Afghan Women’s Counseling and Integration Community Support Organization**  
[**North York (Head Office)**](http://www.afghanwomen.org/locations)789 Don Mills Rd., # 700  
Toronto, ON M3C 1T5  
(416) 588-3585 tel  
(416) 588-4552 fax

Email: [ageneral@afghanwomen.org](mailto:ageneral@afghanwomen.org)  
Website: [www.afghanwomen.org](http://www.afghanwomen.org/)

**Service description:**Settlement services for immigrants and refugees \* information and referral \* advocacy \* orientation \* sponsorship \* job search training \* translation and interpretation \* health workshops \* mental health -- support groups, counselling, crisis intervention \* escort \* heritage language classes \* skills upgrading \* adult literacy classes \* assistance in finding housing \* seniors program, youth program \* participates in LINC (Language Instruction for Newcomers to Canada \* media and overseas projects

**Amnesty International**  
1992 Yonge Street  
3rd Floor  
Toronto, ON  
M4S 1Z7  
Tel: (416) 363-9933

E-mail: [toronto@amnesty.ca](mailto:toronto@amnesty.ca)  
Website: [www.amnesty.ca](http://www.amnesty.ca/)

**Anglican United Refugee Alliance (AURA)**   
2723 St. Clair Ave East  
Toronto, ON  
M4B 1M8

Tel.: 416-588-1612  
Fax: 416-588-1702  
[E-mail: adminforaura@bellnet.ca](mailto:adminforaura@bellnet.ca)  
Website: [www.auraforrefugees.org](http://www.auraforrefugees.org/)

**Arab Community Centre of Toronto**   
Etobicoke, Ontario M9C 2Y3.  
(Head Office)  
Tel:(416)231-7746  
Fax:(416)231-4770

Email: [info@arabnewcomers.org](mailto:info@arabnewcomers.org)  
Website: [www.arabcommunitycentre.com](http://www.arabcommunitycentre.com/home/)

Contact: Volunteer Coordinator  
**Service description:** Information and referral \* housing and legal assistance \* translation and interpretation \* escort \* counselling for students, individuals and families, liaises with Children's Aid Society \* youth counselling and parenting sessions \* counselling and referral for victims of family violence \* orientation \* settlement \* refugee services -- referral and assistance with shelter, attendance at inquiry, employment, social, welfare and legal services \* social and cultural activities \* Ontario Community Participation -- volunteer placement program for Ontario Works recipients

**Canadian Centre for Victims of Torture**  
194 Jarvis St, 2nd Floor  
Toronto, Ontario, M5B 2B7  
Contact: Mulugeta Abai, Executive Director, or Volunteer Coordinator  
Tel: (416) 363-1066  
Fax: (416) 363-2122

Email: [mabai@ccvt.org](mailto:mabai@ccvt.org)  
Website: [www.ccvt.org](http://www.ccvt.org/)

**Volunteer Opportunities:**Befriending (providing community support to a survivor of torture), ESL tutoring, interpretation

**Centre for Spanish Speaking Peoples**  
2141 Jane St, 2nd Floor  
Toronto, Ontario, M3M 1A2  
Contact: Maria Teresa Tagliabue, Program and Services Director  
Tel: (416) 533-8545  
Fax: (416) 533-5731

Email: [matetagliabue@spanishservices.org](mailto:matetagliabue@spanishservices.org)  
Website: [www.spanishservices.org](http://www.spanishservices.org/)

**Volunteer Opportunities:**ESL tutoring, conversation practice, academic tutoring in math and English, research, developing assessment and evaluation tools for program development, identifying funding opportunities, outreach. Spanish speaking an asset but not required.

**Centre francophone du Toronto métropolitain**   
[**Toronto Office**](http://www.centrefranco.org/en/contact-2/)  
20 Lower Spadina Ave, Toronto, Ontario, M5V 2Z1  
Contacts: Norbert Piche ([npichet@centrefranco-sna.org](mailto:npichet@centrefranco-sna.org)); Marisa Gelfusa ([mgelfusa@centrefranco-sna.org](mailto:mgelfusa@centrefranco-sna.org))  
Tel: (416) 203-1220  
Fax: (416) 203-1165

Email: [contact@centrefranco-sna.org](mailto:contact@centrefranco-sna.org)  
Website: [www.centrefranco.org](http://www.centrefranco.org/)

**Volunteer Opportunities:**Interpreting (fluency in French and English a requirement), “Host Program” (providing support, assistance, accompaniment – some fluency in French required ).

**Chinese Canadian National Council, Toronto Chapter**  
Suite 124, 215 Spadina Ave. Toronto, ON, M5T 2C7  
Tel: 416.596.0833  
Fax: 416.979.3936

Email: [info@ccnctoronto.ca](mailto:info@ccnctoronto.ca)  
Website: [www.ccnctoronto.ca](http://www.ccnctoronto.ca/?q=en)

This agency prefers those who are familiar with the Chinese culture and Mandarin is an asset.

**COSTI Immigrant Services**  
Sheridan Mall, 1700 Wilson Ave,  
Suite 209, PO Box 88  
Toronto, ON M3L 1B2  
Contact: Mary Vincer, Assistant Manager, Host Program ([vincer@costi.org](mailto:vincer@costi.org))  
Tel: 416-244-8989

Email: [info@costi.org](mailto:info@costi.org)  
Website: [www.costi.org](http://www.costi.org)

**Dejinta Beesha (Somali Multi-Service Centre)**   
8 Taber Rd  
Etobicoke, Ontario, M9W 3A4  
Contact: Mildred Fidele, Settlement Counselor  
Tel: (416) 743-1286  
Fax: (416) 743-1233

Email: [mfidele@dejinta.org](mailto:mfidele@dejinta.org)  
Website: [www.dejinta.org](http://www.dejinta.org/)

**Service description:**Settlement and integration services \* counselling, information and referral on services including employment, immigration, housing, legal aid, education, children's aid, social assistance \* translation and interpretation \* escort to service providers \* after school program \* advocacy \* community development services \* participates in CAP (Community Access Program) -- free Internet access

**FCJ Refugee Centre**  
208 Oakwood Avenue  
Toronto, Ontario, M6E 2V4  
Contact: Loly Rico  
Tel: (416) 469-9754  
Fax: (416) 469-2670

Email: [info@fcjrefugeecentre.org](mailto:info@fcjrefugeecentre.org)  
Website: [*www.fcjrefugeecentre.org*](http://www.fcjrefugeecentre.org)

**Description of services:** Shelter for refugee women and children, settlement services, popular education, refugee claimant protection

**JIAS (Jewish Immigrant Aid Services) Toronto**  
4600 Bathurst St, Suite 325  
Toronto, Ontario, M2R 3V3  
Tel: (416) 630-6481  
Fax: (416) 630-1376

Email: [national@jias.org](mailto:national@jias.org)  
Website: [www.jias.org](http://www.jias.org/)

Service description: Resettlement -- counselling, integration, support groups, referrals \* assistance in finding housing \* immigration and settlement services \* assistance with documentation \* participates in LINC (Language Instruction for Newcomers to Canada)

**Mennonite New Life Centre of Toronto**   
1774 Queen St East  
Toronto, Ontario, M4L 1G7  
Tel: (416) 699-4527  
Fax: (416) 699-2207

Email: [mnlct@mnlct.org](mailto:mnlct@mnlct.org)  
Web site: [www.mnlct.org](http://www.mnlct.org/)

**Service description:** Immigration counselling \* settlement services \* translation and interpretation \* escort \* participates in LINC (Language Instruction for Newcomers to Canada) \* English conversation classes \* computer classes \* marital and family counselling \* parenting group \* doctor available for consultation \* legal information \* mutual aid groups -- anger management, bereavement, women's issues \* art therapy \*

Prefer students who are involved in Social Work  
Spanish an asset

**Midaynta Association of Somali Service Agencies**  
1992 Yonge St, Suite 203  
Toronto, Ontario, M4S 1Z8  
Contacts: Amina Noor, Program Manager  
Tel: (416) 544-1992  
Fax: (416) 440-3379

Email: [tabit@midaynta.com](mailto:tabit@midaynta.com)  
Website: [www.midaynta.com](http://www.midaynta.com/)

**Service description:** Assists in completion of sponsorship and landing forms \* monitors sponsorship and immigration cases \* follow up representation in Canada and overseas \* settlement and orientation \* referrals \* general counselling \* translation and interpretation \* employment counselling \* documentation \* housing assistance \* integration assistance \* family violence and child welfare counselling \* youth leadership development \* youth sports and recreation \* seniors services

**Office for Refugees – Archdiocese of Toronto (ORAT)**  
371 Old Kingston Road, Unit A  
Scarborough, ON M1C 1B7  
Tel: (416) 645-0827

Email: [oratrefugeereception@gmail.com](mailto:oratrefugeereception@gmail.com)  
Website:[www.archtoronto.org](http://www.archtoronto.org)

**Volunteer Opportunity:** assisting in processing refugee sponsorship cases

**Parkdale Intercultural Association**   
1257 Queen St W,  
Toronto, Ontario, M6K 1L5  
Contact: Marta  
Tel: (416) 536-4420  
Fax: (416) 538-3931

Email: [pia@piaparkdale.com](mailto:pia@piaparkdale.com)  
Website: [www.piaparkdale.com](http://www.piaparkdale.com)

**Service description:** Settlement services \* educational and cultural activities particularly for new immigrants \* access to Internet \* anti-racism and access and equity programs \* participates in LINC (Language Instruction for Newcomers to Canada \* drop-in resource centre \* community cultural events, festivals and theme nights \* volunteer leadership training programs

**Rexdale Women's Centre**  
Immigrant Settlement and Adaptation Services  
23 Westmore Dr, Suite 400  
Etobicoke, Ontario, M9V 3Y7  
Contact: Guadaloupe Herrera  
Tel: (416) 745-0062  
Fax: (416) 745-3995

Email: [gherrera@rexdalewomen.org](mailto:gherrera@rexdalewomen.org)  
Website: [www.rexdalewomen.org](http://www.rexdalewomen.org)

**Service description:**Settlement services \* information and referral \* orientation \* translation and interpretation \* client accompaniment \* client advocacy \* assistance in completing forms

**Sojourn House**  
101 Ontario Street,  
Toronto, ON, M5A 2V2  
Contact: Debbie Hill-Corrigan, Executive Director, (416) 864-0515  
Tel: (416) 864-0515  
Fax: (416) 955-0533

Email: [info@sojournhouse.org](mailto:info@sojournhouse.org)  
Website: [www.sojournhouse.org](http://www.sojournhouse.org/)

**Description of services:**For refugees and refugee claimants, including single persons and families, short term emergency shelter \* capacity 50 \* meals \* information and referral \* settlement orientation \* assistance with immigration procedures, housing search \* life skills \* follow up \* housing outreach to refugees in shelters

**South Asian Women's Centre**  
800 Lansdowne Ave. Unit 1  
Toronto, Ontario M6H 4K3  
Tel: (416) 537-2276  
Fax (416) 537-9472

Email: [info@sawc.org](mailto:info@sawc.org)  
Website: [www.sawc.org](http://www.sawc.org)

**Service description:** Settlement services -- information and referral, translation and interpretation, advocacy, guidance related to family violence, counselling and referral for assaulted women, social assistance, crisis intervention, immigration, citizenship \* health education and promotion \* wellness support groups for Bengali, Gujurati, Hindi, Punjabi and Tamil women \* life skills support group \* seniors group for all South Asian women \* youth group for girls \* homework club for children \* tutoring for grades 3-9 \* first language literacy instruction \* job search workshops, employment assistance and counselling \* English conversation classes \* legal clinic -- advice on family law, immigration, custody, child support, abuse \* volunteer opportunities

**WoodGreen Community Services**  
815 Danforth Avenue, Suite 100  
Toronto, Ontario, M4J 1L2  
Tel: 416-645-6000 x 1100

Email: [info@woodgreen.org](mailto:info@woodgreen.org)  
Website: [www.woodgreen.org](http://www.woodgreen.org/)

**Volunteer Opportunities:** Host Program offers socio-cultural activities to newcomers for faster adaptation and integration. Settlement and Integration  Services. Information and referral services. English Conversation Circles, Support groups, ITP (International Trained Professional) Exchange seminars. Settlement and professional mentorship to make friends and acquire Canadian workplace culture.

**Youth Assisting Youth**  
5734 Yonge St, Suite 401  
Toronto, Ontario, M4M 4E7  
Contact: Paula daRocha, Volunteer Coordinator  
Tel: (416) 932-1919  
Fax: (416) 932-1924

Email: [mail@yay.org](mailto:mail@yay.org)  
Website: [www.yay.org](http://www.yay.org/)

**Eligibility:** Volunteers -- youth 16-29 years  
**Service description:** Matches children and youth with volunteers in one-to-one special friend/mentor relationships \* provides support for parents \* monthly activities \* Host Program -- friendship and emotional support for newly arrived immigrant children and youth \* workshops on child abuse, substance abuse, multiculturalism, child behaviour management, mentoring and youth anti-bullying \* literature in Chinese, Farsi, Portuguese, Spanish, Tamil \* participates in Ministry of Children and Youth Services Toronto Region's coordinated services system.