**Volunteer Opportunities for Certificate Students**

Certificate students are required to engage in volunteer commitments for a total of 15 hours at the Centre for Refugee Studies (the nature of which must be approved by the CRS Education Coordinator).

The following types of activities are some of the acceptable volunteer activities within CRS:

        Library work in the CRS Resource Centre

        Student Caucus representation on CRS Committees

        Participation in the organization of conferences

**Volunteer Opportunities with Refugee Organizations in Toronto**

Certificate students MAY engage in volunteer activities with the following organizations (this is not a requirement of the Certificate program). These organizations are not affiliated with the Centre for Refugee and Migration Studies. It is the student’s responsibility to call the selected organization prior to volunteering.

**Afghan Women’s Counseling and Integration Community Support Organization**
[**North York (Head Office)**](http://www.afghanwomen.org/locations)789 Don Mills Rd., # 700
Toronto, ON M3C 1T5
(416) 588-3585 tel
(416) 588-4552 fax

Email: ageneral@afghanwomen.org
Website: [www.afghanwomen.org](http://www.afghanwomen.org/)

**Service description:** Settlement services for immigrants and refugees \* information and referral \* advocacy \* orientation \* sponsorship \* job search training \* translation and interpretation \* health workshops \* mental health -- support groups, counselling, crisis intervention \* escort \* heritage language classes \* skills upgrading \* adult literacy classes \* assistance in finding housing \* seniors program, youth program \* participates in LINC (Language Instruction for Newcomers to Canada \* media and overseas projects

**Amnesty International**
1992 Yonge Street
3rd Floor
Toronto, ON
M4S 1Z7
Tel: (416) 363-9933

E-mail: toronto@amnesty.ca
Website: [www.amnesty.ca](http://www.amnesty.ca/)

**Anglican United Refugee Alliance (AURA)**
2723 St. Clair Ave East
Toronto, ON
M4B 1M8

Tel.: 416-588-1612
Fax: 416-588-1702
E-mail: adminforaura@bellnet.ca
Website: [www.auraforrefugees.org](http://www.auraforrefugees.org/)

**Arab Community Centre of Toronto**
Etobicoke, Ontario M9C 2Y3.
(Head Office)
Tel:(416)231-7746
Fax:(416)231-4770

Email: info@arabnewcomers.org
Website: [www.arabcommunitycentre.com](http://www.arabcommunitycentre.com/home/)

Contact: Volunteer Coordinator
**Service description:** Information and referral \* housing and legal assistance \* translation and interpretation \* escort \* counselling for students, individuals and families, liaises with Children's Aid Society \* youth counselling and parenting sessions \* counselling and referral for victims of family violence \* orientation \* settlement \* refugee services -- referral and assistance with shelter, attendance at inquiry, employment, social, welfare and legal services \* social and cultural activities \* Ontario Community Participation -- volunteer placement program for Ontario Works recipients

**Canadian Centre for Victims of Torture**
194 Jarvis St, 2nd Floor
Toronto, Ontario, M5B 2B7
Contact: Mulugeta Abai, Executive Director, or Volunteer Coordinator
Tel: (416) 363-1066
Fax: (416) 363-2122

Email: mabai@ccvt.org
Website: [www.ccvt.org](http://www.ccvt.org/)

**Volunteer Opportunities:** Befriending (providing community support to a survivor of torture), ESL tutoring, interpretation

**Centre for Spanish Speaking Peoples**
2141 Jane St, 2nd Floor
Toronto, Ontario, M3M 1A2
Contact: Maria Teresa Tagliabue, Program and Services Director
Tel: (416) 533-8545
Fax: (416) 533-5731

Email: matetagliabue@spanishservices.org
Website: [www.spanishservices.org](http://www.spanishservices.org/)

**Volunteer Opportunities:** ESL tutoring, conversation practice, academic tutoring in math and English, research, developing assessment and evaluation tools for program development, identifying funding opportunities, outreach. Spanish speaking an asset but not required.

**Centre francophone du Toronto métropolitain**
[**Toronto Office**](http://www.centrefranco.org/en/contact-2/)
20 Lower Spadina Ave, Toronto, Ontario, M5V 2Z1
Contacts: Norbert Piche (npichet@centrefranco-sna.org); Marisa Gelfusa (mgelfusa@centrefranco-sna.org)
Tel: (416) 203-1220
Fax: (416) 203-1165

Email: contact@centrefranco-sna.org
Website: [www.centrefranco.org](http://www.centrefranco.org/)

**Volunteer Opportunities:** Interpreting (fluency in French and English a requirement), “Host Program” (providing support, assistance, accompaniment – some fluency in French required ).

**Chinese Canadian National Council, Toronto Chapter**
Suite 124, 215 Spadina Ave. Toronto, ON, M5T 2C7
Tel: 416.596.0833
Fax: 416.979.3936

Email: info@ccnctoronto.ca
Website: [www.ccnctoronto.ca](http://www.ccnctoronto.ca/?q=en)

This agency prefers those who are familiar with the Chinese culture and Mandarin is an asset.

**COSTI Immigrant Services**
Sheridan Mall, 1700 Wilson Ave,
Suite 209, PO Box 88
Toronto, ON M3L 1B2
Contact: Mary Vincer, Assistant Manager, Host Program (vincer@costi.org)
Tel: 416-244-8989

Email: info@costi.org
Website: [www.costi.org](http://www.costi.org)

**Dejinta Beesha (Somali Multi-Service Centre)**
8 Taber Rd
Etobicoke, Ontario, M9W 3A4
Contact: Mildred Fidele, Settlement Counselor
Tel: (416) 743-1286
Fax: (416) 743-1233

Email: mfidele@dejinta.org
Website: [www.dejinta.org](http://www.dejinta.org/)

**Service description:** Settlement and integration services \* counselling, information and referral on services including employment, immigration, housing, legal aid, education, children's aid, social assistance \* translation and interpretation \* escort to service providers \* after school program \* advocacy \* community development services \* participates in CAP (Community Access Program) -- free Internet access

**FCJ Refugee Centre**
208 Oakwood Avenue
Toronto, Ontario, M6E 2V4
Contact: Loly Rico
Tel: (416) 469-9754
Fax: (416) 469-2670

Email: info@fcjrefugeecentre.org
Website: [*www.fcjrefugeecentre.org*](http://www.fcjrefugeecentre.org)

**Description of services:** Shelter for refugee women and children, settlement services, popular education, refugee claimant protection

**JIAS (Jewish Immigrant Aid Services) Toronto**
4600 Bathurst St, Suite 325
Toronto, Ontario, M2R 3V3
Tel: (416) 630-6481
Fax: (416) 630-1376

Email: national@jias.org
Website: [www.jias.org](http://www.jias.org/)

Service description: Resettlement -- counselling, integration, support groups, referrals \* assistance in finding housing \* immigration and settlement services \* assistance with documentation \* participates in LINC (Language Instruction for Newcomers to Canada)

**Mennonite New Life Centre of Toronto**
1774 Queen St East
Toronto, Ontario, M4L 1G7
Tel: (416) 699-4527
Fax: (416) 699-2207

Email: mnlct@mnlct.org
Web site: [www.mnlct.org](http://www.mnlct.org/)

**Service description:** Immigration counselling \* settlement services \* translation and interpretation \* escort \* participates in LINC (Language Instruction for Newcomers to Canada) \* English conversation classes \* computer classes \* marital and family counselling \* parenting group \* doctor available for consultation \* legal information \* mutual aid groups -- anger management, bereavement, women's issues \* art therapy \*

Prefer students who are involved in Social Work
Spanish an asset

**Midaynta Association of Somali Service Agencies**
1992 Yonge St, Suite 203
Toronto, Ontario, M4S 1Z8
Contacts: Amina Noor, Program Manager
Tel: (416) 544-1992
Fax: (416) 440-3379

Email: tabit@midaynta.com
Website: [www.midaynta.com](http://www.midaynta.com/)

**Service description:** Assists in completion of sponsorship and landing forms \* monitors sponsorship and immigration cases \* follow up representation in Canada and overseas \* settlement and orientation \* referrals \* general counselling \* translation and interpretation \* employment counselling \* documentation \* housing assistance \* integration assistance \* family violence and child welfare counselling \* youth leadership development \* youth sports and recreation \* seniors services

**Office for Refugees – Archdiocese of Toronto (ORAT)**
371 Old Kingston Road, Unit A
Scarborough, ON M1C 1B7
Tel: (416) 645-0827

Email: oratrefugeereception@gmail.com
Website:[www.archtoronto.org](http://www.archtoronto.org)

**Volunteer Opportunity:** assisting in processing refugee sponsorship cases

**Parkdale Intercultural Association**
1257 Queen St W,
Toronto, Ontario, M6K 1L5
Contact: Marta
Tel: (416) 536-4420
Fax: (416) 538-3931

Email: pia@piaparkdale.com
Website: [www.piaparkdale.com](http://www.piaparkdale.com)

**Service description:** Settlement services \* educational and cultural activities particularly for new immigrants \* access to Internet \* anti-racism and access and equity programs \* participates in LINC (Language Instruction for Newcomers to Canada \* drop-in resource centre \* community cultural events, festivals and theme nights \* volunteer leadership training programs

**Rexdale Women's Centre**
Immigrant Settlement and Adaptation Services
23 Westmore Dr, Suite 400
Etobicoke, Ontario, M9V 3Y7
Contact: Guadaloupe Herrera
Tel: (416) 745-0062
Fax: (416) 745-3995

Email: gherrera@rexdalewomen.org
Website: [www.rexdalewomen.org](http://www.rexdalewomen.org)

**Service description:** Settlement services \* information and referral \* orientation \* translation and interpretation \* client accompaniment \* client advocacy \* assistance in completing forms

**Sojourn House**
101 Ontario Street,
Toronto, ON, M5A 2V2
Contact: Debbie Hill-Corrigan, Executive Director, (416) 864-0515
Tel: (416) 864-0515
Fax: (416) 955-0533

Email: info@sojournhouse.org
Website: [www.sojournhouse.org](http://www.sojournhouse.org/)

**Description of services:** For refugees and refugee claimants, including single persons and families, short term emergency shelter \* capacity 50 \* meals \* information and referral \* settlement orientation \* assistance with immigration procedures, housing search \* life skills \* follow up \* housing outreach to refugees in shelters

**South Asian Women's Centre**
800 Lansdowne Ave. Unit 1
Toronto, Ontario M6H 4K3
Tel: (416) 537-2276
Fax (416) 537-9472

Email: info@sawc.org
Website: [www.sawc.org](http://www.sawc.org)

**Service description:** Settlement services -- information and referral, translation and interpretation, advocacy, guidance related to family violence, counselling and referral for assaulted women, social assistance, crisis intervention, immigration, citizenship \* health education and promotion \* wellness support groups for Bengali, Gujurati, Hindi, Punjabi and Tamil women \* life skills support group \* seniors group for all South Asian women \* youth group for girls \* homework club for children \* tutoring for grades 3-9 \* first language literacy instruction \* job search workshops, employment assistance and counselling \* English conversation classes \* legal clinic -- advice on family law, immigration, custody, child support, abuse \* volunteer opportunities

**WoodGreen Community Services**
815 Danforth Avenue, Suite 100
Toronto, Ontario, M4J 1L2
Tel: 416-645-6000 x 1100

Email: info@woodgreen.org
Website: [www.woodgreen.org](http://www.woodgreen.org/)

**Volunteer Opportunities:** Host Program offers socio-cultural activities to newcomers for faster adaptation and integration. Settlement and Integration  Services. Information and referral services. English Conversation Circles, Support groups, ITP (International Trained Professional) Exchange seminars. Settlement and professional mentorship to make friends and acquire Canadian workplace culture.

**Youth Assisting Youth**
5734 Yonge St, Suite 401
Toronto, Ontario, M4M 4E7
Contact: Paula daRocha, Volunteer Coordinator
Tel: (416) 932-1919
Fax: (416) 932-1924

Email: mail@yay.org
Website: [www.yay.org](http://www.yay.org/)

**Eligibility:** Volunteers -- youth 16-29 years
**Service description:** Matches children and youth with volunteers in one-to-one special friend/mentor relationships \* provides support for parents \* monthly activities \* Host Program -- friendship and emotional support for newly arrived immigrant children and youth \* workshops on child abuse, substance abuse, multiculturalism, child behaviour management, mentoring and youth anti-bullying \* literature in Chinese, Farsi, Portuguese, Spanish, Tamil \* participates in Ministry of Children and Youth Services Toronto Region's coordinated services system.